

# Product Management

**Ever heard the saying – ‘failing to prepare, is preparing to fail’???**  
**We are here to help...**

As with any process carried out on timber, it comes various guide lines to follow to ensure you get the best out of the product and eliminate future problems. It’s all in the preparation!

## **Immediately treat/seal your timber**

If left untreated, timber will keep absorbing moisture and/or dry out depending on the environment it’s in, causing excessive movement. It will also corrode, stain and is susceptible to fungal decay. Therefore, we strongly advise in sealing/treating your timber as soon as you possibly can to prevent this.

The standard process for installing timber internally is to prime/seal immediately after installation. A change in temperature and moisture in the air, can and initially will, cause movement in the timber. When laminating softwood we expect the moisture content to be around 15%, which we check however this will increase and/or decrease dependent on the conditions on installation. Obviously, this isn’t something you want to happen once fitted. This process is more significant for laminated timber. We recommend two coats of primer/sealer to minimise many issues regarding movement.

## **Store it correctly**

Timber should be stored in a dry place, slightly raised from the ground, adequately protected from the weather and extremes of temperature. As with all internal joinery, timber should not be fitted in a building which has not adequately dried out. Failure to maintain the moisture content as delivered will have a seriously detrimental effect on the timber and use.

We hope the above information helps when handling timber. However, this is not a comprehensive guide, please do not hesitate to contact our experience sales team if you require anything further.